



Peter Swead
Paramarq Ltd
18b Charles Street
Mayfair
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4th February 2008

TO WHOM IT MAY CONCERN

Dear Peter

Many thanks for your recent survey for E.ON Engineering.

We liked Paramarq's structured survey approach as it enabled us to clarify our thinking before the survey got underway.

The survey has provided E.ON with a greater understanding of our customer base and we value Paramarq's insightful analysis of our QA systems, staffing and strategic marketing and pricing issues.

We are now planning to implement many of Paramarq's recommendations in order to improve business performance.

We have recommended Paramarq to other businesses within E.ON

Yours faithfully

A handwritten signature in blue ink, appearing to read "John Curtis".

John Curtis
E.ON Engineering