

Peter Brett Associates LLP Caversham Bridge House Waterman Place Reading Berkshire RG1 8DN

4 February 2010

Peter Swead
Paramarq Limited
18b Charles Street
Mayfair
London W1J 5DU

Dear Peter

Many thanks for the client survey, completed on behalf of Peter Brett Associates.

As a professional services firm, our client relationships are fundamental to our success and the client survey is embedded in our Quality Management System.

The level of detail delivered in the survey report was excellent and the survey methodology was highly robust. Paramarq's rigorous approach has ensured we are confident in the survey results and the credibility of the data provided.

Specific recommendations made by Paramarq are being addressed by the Management Board with a view to making business improvements in a number of areas, including market focus and new product development.

The survey has delivered good value, and I would have no hesitation in working with Paramarq on future assignments.

Yours sincerely

Pauline Mason Marketing Manager







